



PROVIDENCE HOSPITALS

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PROVIDENCE HOSPITALS ACHIEVES ISO 9001:2008 CERTIFICATION

COLUMBIA, SC – Providence Hospitals has successfully received ISO 9001:2008 certification, placing it in a class of businesses recognized globally for the use of best practice quality management principles.

ISO 9001:2008 aims to standardize processes worldwide in order to ensure that organizations use practices that are proven to work. Within hospitals, ISO primarily reduces or eliminates variation so that critical work processes are performed at a consistently high level.

“An organization’s standard practices affect all areas of its service, from the management of facilities and interaction with staff, to the use of equipment. Providence Hospitals’ use of consistent and proven best practice procedures positively impacts our experiences within the workplace, as well as that of our vendors and patients,” says Interim CEO Terrence P. Kessler. “With ISO 9001:2008 certification, our staff, customers, and associates have the validation that our performance is supported by consistent successful processes.”

Certification is a vigorous multi-audit process requiring the applicant to demonstrate product that repeatedly meets customer, statutory and regulatory requirements. Applicants must also demonstrate the aim to enhance customer satisfaction and continually improve.

“ISO 9001:2008 certification rewards our long-held dedication to product, service and community, and it further solidifies that commitment going forward,” says Kessler.

About Providence Hospitals, a ministry of the Sisters of Charity Health System:

Providence Hospitals is the leading provider of cardiovascular and orthopedic services in the Midlands. Providence is composed of two hospitals, thirteen physician practices, a network of rehabilitation centers, two sleep centers, a school of cardiac diagnostics and is an accredited chest pain center. In total, Providence employs more than 2,000 dedicated staff.

Founded in 1938 by the Sisters of Charity of St. Augustine, Providence is known statewide for outstanding clinical quality and compassionate care. The Providence open heart surgery program has ranked consistently in the top 15% of open heart programs for the past six and one-half years. Both the orthopedics and cardiac services have received the South Carolina BlueCross BlueShield Blue Distinction Center designation. For more information, visit www.providencehospitals.com.

About DNV GL – Healthcare:

DNV GL is a world-leading certification body. We help businesses assure the performance of their organizations, products, people, facilities and supply chains through certification, verification, assessment, and training services. Within healthcare, we help our customers achieve excellence by improving quality and patient safety through hospital accreditation, managing infection risk, management system certification and training. The DNV GL Group operates in more than 100 countries. Our 16,000 professionals are dedicated to helping our customers make the world safer, smarter and greener. For more information about DNV GL hospital accreditation, visit www.dnvglhealthcare.com.

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